PREMIER 1 SUPPLIES
2031 300th St
Washington, IA 52353

Consultants available by phone:
1-800-282-6631 or 319-653-7622

Mon–Fri (Jan–Dec) 7 am–5:30 pm CT
Sat (March–Aug) 8 am–12 noon CT
Sat (Sept–Feb) closed
Sun closed

(Saturday sales: Because limited staff are available, please understand if we can't answer all queries. Call ahead for Saturday pick-ups.)

Order by Fax, E-mail or Website:
(24 hours a day, 7 days a week)

Fax: 1-800-346-7992 or 319-653-6304
E-mail: info@premier1supplies.com
Website: www.premier1supplies.com

Premier's catalog mailings

Privacy? We **do not** share or sell your name/address or email address with any other business!
Duplicate mailings? If you're receiving 2 or more copies of our catalog at the same address, please mail or email us all mailing labels, indicating the correct address to use for future mailings.
Change of address: Please send the address portion of the back cover with changes indicated, and we'll update our records. You can also contact us by phone, fax or email.
Remove from list: On our list by mistake or no longer wanting our catalog? Just tell us by phone, email or US mail and we'll remove you from our list.

ORDERED BY: (please print)

Name _____

Address* _____
*Physical Street Address (required for any shipping other than US mail)

_____
*Post Office Box number (if applicable)

City _____ State _____

County (only required if you live in IA) _____

Zip _____ - _____ Daytime Phone* (_____) _____
*We will telephone only if we have questions about your order.

E-mail Address _____

Type of livestock owned _____

SHIPPING ADDRESS: (if different from "ordered by")

Name _____

Address* _____
*Physical Street Address (required for any shipping other than US mail)

_____
*Post Office Box number (if applicable)

City _____ State _____

Zip _____ - _____ Phone (_____) _____

Please check if: ☐ New Customer ☐ New Address

Please provide us with the code in the colored box, which is located on the back cover of your catalog under the Premier Logo. This helps us in determining how you received our catalog:

Code: _____

CATALOG QUICK ORDER:

Find Catalog Quick Order on the left side of our home page at www.premier1supplies.com. Type in the item number found in our catalog for quick and easy ordering online.

FREE SHIPPING ON QUALIFIED ORDERS OVER $100!

Item #	Quantity	Item & Description	Color	Size	Price Each	Lbs Each	Price Total	Lbs Total

Method of Payment

Enclose personal check, money order or credit card information as indicated below.

☐ VISA ☐ DISCOVER ☐ Checks (will hold until check clears bank) Social Security # info on opposite page.
☐ MasterCard ☐ AMERICAN EXPRESS ☐ Money Order or Cashier's Check (see opposite side for information)

Credit card number: ☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐

Expiration date: ☐☐ ☐☐

Signature (Cardholder's Name) _____

Purchase Order Number: _____

Card identification number: ☐☐☐☐

Card identification number: This number is the last 3 digits of the number located on the back of your card next to your signature for MasterCard, Visa and Discover. For American Express this number is the last 4 digits of the number located on the front right of your card above the credit card number.

Total $$	**$**	**lb**
Plus local & state sales tax for the following: AL, AR, AZ, CA, CO, CT, GA, IA, ID, IL, IN, KS, KY, LA, MA, ME, MD, MI, MN, NC, ND, NE, NJ, NM, NV, NY, OH, OK, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WV, WY		Total freight lbs (to calculate shipping charge)
Shipping (see chart on opposite side) Note: If you order is **over $100 and qualifies for free shipping, do not include a shipping charge** (read more on the opposite side).		

Grand Total $

Prices are subject to change without notice.
Please call or visit our website to check current prices.

How to order from Premier

Have questions? Our people vary in their areas of expertise. Though all have worked with our flock and farm, some own animals of their own, some have show experience, some can shear, some have horses vs goats vs sheep vs cattle, etc. Tell the receptionist your query, and you'll be directed to the specialist in your field.

1. **By Phone:** We'll need your name, billing address, phone number, shipping address and list of products. Credit card, money order, echeck or personal check *(with social security number)* methods are accepted.
2. **By Website:** Our address is **www.premier1supplies.com**. Credit card payments only.
3. **By E-mail:** Our address is **info@premier1supplies.com**. Include a phone number and shipping details. Credit card payments only.
4. **By Mail:** Use the order form on opposite side. Include credit card information, check *(with your social security number)*, money order or cashier's check.
5. **By Fax:** Send completed order to our toll-free fax number: (800) 346-7992. Credit card payments only. Include a daytime phone number, credit card number, expiration date and card identification number *(on back of card)*.

Personal checks: We reserve the right to hold your order until the check clears. If you choose to include your social security number, that will expedite your order. A service charge will be added to any unpaid balances at 1.65% per month, 19.8% per year. **PLEASE DO NOT SEND CASH, CURRENCY OR STAMPS.**

Goods arrived damaged or shorted: Premier is not responsible for items damaged by the carrier. Report damaged packages immediately to the carrier. Advise Premier so that a claims process can be started.

Invoice errors: Premier includes a copy of each packing slip in the package. Please examine it and call us immediately if there is an error.

Sales Tax

Sales tax on the merchandise total is charged for items shipped to the following states AL, AR, AZ, CA, CO, CT, GA, IA, ID, IL, IN, KS, KY, LA, MA, ME, MD, MI, MN, NC, ND, NE, NJ, NM, NV, NY, OH, OK, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WV, and WY. Please refer to your local and state sales tax amount. In order to comply with state sales tax requirements, Premier is required to retain in our files, a properly completed exemption certificate from all customers that claim a sales tax exemption. As a Seller, if we do not have a properly completed certificate, we may be required to collect sales tax for goods and services delivered within your state. You can go to our website under **Commonly Requested Forms** and download your state form—complete and send back.

Returns and/or Exchanges

Guaranteed customer satisfaction! Have a problem with a Premier product? Contact us and explain. In addition to our 30-day money-back policy, we'll try to work it out with you. We use the products we offer, we know their capabilities and their problems.

1. Call us for a return authorization number so we can ensure that you receive proper credit when your item(s) reaches us.
2. Send a copy of your invoice and circle the item(s) being returned.
3. Wrap securely and send the item(s) to the address below by FedEx, UPS or insured parcel post.

   Premier Returns Dept., 2031 300th St., Washington, IA 52353
4. Indicate if you would prefer: exchange, credit on charge card, cash refund or credit on account. **(Note: Shipping charges are not refundable. Cost of return shipping to Premier is your responsibility.)**
5. If an item(s) is returned within 30 days in new sellable condition, there will be no restocking fee; if not in new sellable condition, a 15% restocking fee will be deducted from the refund. If returned after 30 days, all items will have a minimum 15% restocking fee deducted from the refund depending on condition.
6. If a shipment is refused from the delivery service, the shipping charges will be deducted from the refund amount of the product.
   Note: No return of obsolete, closeouts or special orders (includes custom printed items).

Backorders

We stock what we sell. However, we suggest you order early to avoid possible delay as unexpected demand may leave us short. You will be advised of any out-of-stock item(s) and the expected shipping date at the time of your call or on your invoice. Credit cards are not charged until the item(s) ships.

Non-U.S. Orders

Canadian Orders (CCWG)—Many Premier fence and sheep products are available from Canadian Co-op Wool Growers. Contact CCWG at: www.wool.ca. Lethbridge, AB at 800-567-3693 or Carleton Place, ON at 800-488-2714. If they don't have the product you need, contact us directly.

International Orders—We normally ship retail orders ***only*** to Canada and Mexico. ***Note:*** *International orders may be subject to customs duties, taxes and brokerage fees, which the recipient is responsible for paying.* ***Regrettably, we cannot determine in advance what these charges will be.***

Orders Normally Shipped Same Day!

(In-stock items ordered before 2 pm CT)

GROUND SHIPPING

1. All shipments will be sent via a ground service unless an express service is selected. (Shipments sent via ground service should arrive within 2–7 business days depending on location.)
2. For all shipments under $100 that are sent via ground service, the rates are indicated on chart below. (Orders must be received before 2 pm (CT), otherwise your order might not be fully processed until the following business day.)
3. All qualified shipments placed within the contiguous US over $100, will be sent free via a ground service. (A shipment is to one single address.)
4. Select oversized items will be shipped via an LTL truck shipment. LTL truck orders have to be shipped via a commercial carrier. In which case, freight will be charged based on your location and the weight of the order.

FREE GROUND DELIVERY ON QUALIFIED ORDERS OVER $100.

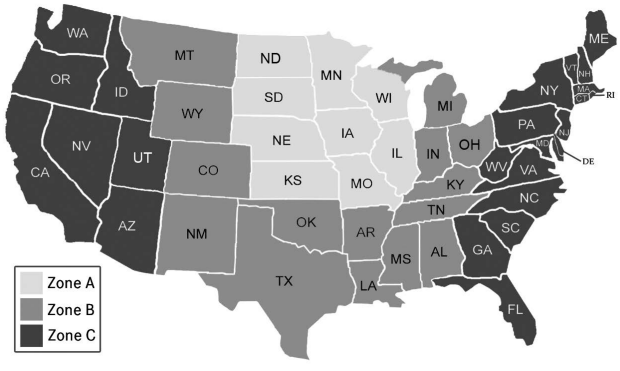
Shipments that DO NOT qualify for free ground delivery:

- Shipments under $100.
- Shipments sent outside the contiguous US.
- Shipments that require sending via a commercial carrier (LTL truck shipment).
- Express deliveries (1-Day, 2-Day, 3-Day), including cold medications. Please call for quote.

EXPRESS SHIPPING

For shipments sent via an Express Service (1-Day, 2-Day or 3-Day), please call for a quote or see our website. Orders must be received before 2 pm (CT), otherwise shipments might not be fully processed until the following business day. Friday orders received after 2 pm (CT) plus Saturday and Sunday shipments will not be fully processed until the following Monday.

Note: The day the order is shipped cannot be considered an "in transit" day. And all delivery times exclude holidays/weekends.



Total Freight lbs up to:	Zone A	Zone B	Zone C	Total Freight lbs up to:	Zone A	Zone B	Zone C
1	18.54	18.54	18.54	36	20.20	24.52	32.05
2	18.54	18.54	18.60	38	20.57	25.31	33.18
4	18.54	18.54	19.41	40	21.13	25.86	33.93
6	18.54	18.54	19.47	42	21.75	26.57	35.20
8	18.54	18.54	19.50	44	22.17	27.89	37.09
10	18.54	18.54	20.29	46	22.32	28.26	37.99
12	18.54	18.54	20.55	48	22.63	29.17	38.86
14	18.54	18.54	20.67	50	22.95	28.11	39.00
16	18.54	18.54	21.79	52	23.19	28.28	39.07
18	18.54	18.54	22.95	54	23.34	28.35	39.10
20	18.54	18.75	24.00	56	23.40	28.98	39.16
22	18.54	19.07	24.23	58	23.47	29.25	39.23
24	18.54	19.89	25.21	60	23.54	29.76	39.43
26	18.54	20.75	26.72	62	23.67	30.43	39.55
28	18.54	21.74	27.94	64	23.83	30.49	39.72
30	18.89	22.30	28.69	66	24.27	30.86	39.81
32	19.14	22.49	29.28	68	24.74	31.02	40.16
34	19.57	23.73	30.65	70	24.99	32.32	40.30

Service to 48 contiguous United States. For Canadian orders, please see at left.